

CoaguChek[®] XS Pro System



Policies and Procedures Manual

CoaguChek[®] XS Pro System



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Date	By whom	Title
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POLICIES AND PROCEDURES

For use with the CoaguChek XS Pro System.

Overview

Introduction

The CoaguChek XS Pro System measures blood-clotting time (prothrombin time, or PT) for people who are taking warfarin anticoagulation medications. The CoaguChek XS Pro System measures blood-clotting time using blood from the fingertip or whole blood from a vein (nonanticoagulated venous whole blood).

The CoaguChek XS Pro System quantitatively measures prothrombin (blood-clotting) time (PT/Quick value/INR). INR is a measure of the rate at which blood clots. A low INR can increase the risk of blood clots, while a high INR can increase the risk for internal bleeding.

The patient's physician will determine the best INR range for that patient, depending on why the patient is taking anticoagulants and how the patient reacts to them. The doctor will also determine how often the patient needs blood testing.

The system includes the CoaguChek XS Pro meter, CoaguChek XS PT test strips and optional liquid CoaguChek XS Pro PT Controls. The meter guides you through the test step by step using the symbols and instructions in the display. Each box of test strips has its own code chip that you insert into the meter. The code chip contains lot-specific information about its test strips, such as the expiration date and calibration data. Controls are made available to assist with regulatory compliance requirements as applicable to this facility.

Clinical Laboratory Improvement Amendments 1988 (CLIA '88) Requirements

Under the Clinical Laboratory Improvement Amendments of 1988 (CLIA '88) §§493.1201-1202, each non-waived (moderate and high complexity) laboratory must establish and follow written QC procedures for monitoring and evaluating the quality of the analytical testing process. The regulations provide that manufacturers' package inserts and operator's manuals can be used in place of a procedure manual providing all requirements in CLIA '88 §493.1211 (b)(1) through (b)(13) are met.

For each quantitative test system, the laboratory must test, at a minimum, two levels of external Quality Control (QC) materials each day it performs a non-waived test. However, CLIA '88 §493.1256 allows the laboratory to reduce the frequency of testing external QC materials for certain test systems.

Test systems eligible for equivalent QC procedures include those with internal monitoring systems or controls that check all or a portion of the test system's analytic components each time the test is performed. The

CoaguChek XS Pro System has quality control functions integrated into the meter and test strips. The system automatically runs its own 2-level quality control test as part of every blood test.

It is at the discretion of the Laboratory Director of the facility to determine the appropriate equivalent QC procedure. However, Roche Diagnostics recommends equivalent QC procedure Option 1. With Option 1, the laboratory must perform the test system's internal control procedure(s) in accordance with the manufacturer's instructions (but not less frequently than once each day of testing) and test two levels of external quality control material daily for ten (10) consecutive days of testing.

If the internal and external control results are acceptable throughout the evaluation process, the laboratory may reduce the frequency of testing two levels of external control material from daily to once per calendar month unless the manufacturer requires more.

For more detailed information about equivalent QC procedures, see Subpart K §493.1256(d) of *Appendix C, Survey Procedures and Interpretive Guidelines for Laboratories and Laboratory Services* (CMS Publication 7).

See the *CoaguChek XS Pro System User Manual* for more information about quality control functions and the internal monitoring system.

Purpose

Roche Diagnostics is pleased to present CoaguChek XS Pro System Policies and Procedures to assist you in developing policies and procedures to ensure quality care with prothrombin testing and in implementing regulations of CLIA '88 in your own facility.

Principle of Operation

Use

The CoaguChek XS PT Test strip, used as directed with the CoaguChek XS Pro meter, provides accurate blood PT values.

Test principle

The CoaguChek XS PT Test, used as directed with the CoaguChek XS Pro meter, will provide an electrochemical measurement of prothrombin time following activation of blood coagulation with human recombinant thromboplastin. In simple terms, blood works with the chemicals in the test strip to make a small electric current in the test strip that measures blood clotting time.

WHO reference

In 1983, the World Health Organization (WHO) adopted this calibration system and made recommendations for its implementation to allow all thromboplastins of varying sensitivity in any laboratory for oral anticoagulant control to be calibrated against a reference thromboplastin of human brain with an ISI of 1.0.¹

Roche Diagnostics Technical Service Center

If you have questions, please contact your account manager, or call Roche Diagnostics Technical Service at 1-800-428-4674, available 24 hours a day, 365 days a year. We offer assistance in Spanish and many other languages.

Test Strip Storage and Handling

PURPOSE

The following policy is intended to help operators with correct strip handling and storage. If you are new to the CoaguChek XS Pro System, watch the *CoaguChek XS Pro System DVD* and read the *CoaguChek XS Pro System Getting Started Guide* before testing.

Ingredients

Each CoaguChek XS PT test strip contains reagent (human recombinant thromboplastin 1.5 U), stabilizers, preservatives, and additives.

POLICY—Test Strip Storage and Handling

- Strips are intended for *in vitro* diagnostic use only.
- Exercise normal precautions when handling laboratory reagents. Follow your facility's infection control guidelines.
- Store the test strips in their container with the cap closed.
- You can store the test strips at room temperature or in the refrigerator (36°F to 86°F or 2°C to 30°C).
- When stored properly, the test strips can be used until the expiration date printed on the test strip container.
- When you are ready to test, open the test strip container and remove one strip from the container. Immediately close the container. Make sure it seals tightly.
- Dispose of the test strips if they are past their "Use By" date.
- Use the test strip within **10 minutes** after removing it from the container.
- Do not open a vial of test strips or touch a test strip with wet hands or gloves. This may damage the test strips.
- Close the container tightly.

Coding the Meter with the Test Strip Code Chip

PURPOSE

The following procedures provide instructions for matching the code chip to the test strip lot and changing the test strip code chip. The test strip code chip provides the meter with important information that it needs to perform the coagulation test. The chip contains information about the test method, the lot number and the expiration date.

POLICY—Coding the Meter with the Test Strip Code Chip

- The test strip code chip is required when a new test strip container is opened to store the lot information about the test strips in the meter.
- The CoaguChek XS Pro meter stores the data from up to 60 code chips.
- Use the test strip code chip that was supplied with each new test strip container before you perform the first test.
- Leave the code chip in the meter to protect the electrical contacts in the meter from becoming dirty.
- Each code chip belongs to a particular lot of test strips. Only remove the code chip when you are testing with test strips taken from a new pack (with a new code chip).
- Protect the code chip from moisture and equipment that produces magnetic fields.

PROCEDURE—Matching Code Chip to Test Strip

1. Before each test, make sure the correct code chip is in the meter.
2. The 3-number code on the test strip container must match the 3-number code on the code chip.
3. To install the code chip, follow the instructions below. Have the code chip ready.

PROCEDURE—Inserting the Test Strip Code Chip

1. Be certain the meter is OFF.
2. Remove the old code chip if there is one inserted in the meter. Store the code chip with appropriate strip lot.
3. Insert the code chip into the code chip slot in the meter with the printed side facing UP until it snaps into place.
 - Always compare the code number you see on the display with the number that is printed on the test strip container you are using. If the two code numbers do not match, insert the correct code chip in the slot in the meter.
 - If the code chip is missing or incorrectly inserted, error messages appear in the display. (Please refer to the chapter *Error Messages* in the *CoaguChek XS Pro System User Manual*.)

Setting up the CoaguChek XS Pro System

PURPOSE

The following policy and procedure provides instructions for setting up the CoaguChek XS Pro system.

POLICY—Setting up the System

- The setup of the CoaguChek XS Pro meter is the responsibility of _____ (who? lab manager, nursing supervisor, qualified operator, etc.)
- The following set up selections are established when setting up the meter: (Select box(es) below by right clicking, then select properties. Then select *Checked* under *Default Value*.)

Screen

- Contrast (0-10)
- Result Units
 - INR INR/SEC INR/%Q
- Result Confirmation
 - ENABLE DISABLE
- Language Selection _____
- Date/Time
 - Set Date Set Time Set Format

Options

- Sort—display results by
 - Date and Time Patient ID Patient Name
- Beeper Tone
 - Off Low Medium High
- Key Click
 - On Off
- Auto Off
 - Time until meter turns itself off to 60 minutes
- Connection
 - Off Computer Printer

ID Setup

- Admin.
- Operator ID
 - Active Inactive

- Patient ID
 - No Optional Required
 - Alphanumeric Numeric
 - Min Length Max Length

Lockouts

- Operator Lockout (only available with optional software)
 - No Weekly Monthly Every three months
 - Every six months Annually
- Quality Control
 - New Code Yes No
 - No Daily Weekly Monthly
 - One level Two levels

PROCEDURE—Setting up the System

The procedures for setting up the meter can be found in the *CoaguChek XS Pro System User Manual*.

Note: If you have not set the date (after turning the meter on for the first time or because the batteries were removed from the meter for more than 10 minutes), you cannot perform a test. In that case, turning on the meter takes you immediately to the SETUP mode, where you must set the date and time.

Once the date and time are set, the meter automatically moves to the main menu, where you can start a test or enter more settings. The next time you turn the meter on, the date and time will remain and you will automatically go to the main menu.

Patient Preparation

PURPOSE

The following policy and procedure provides instruction for preparing a patient for testing on the CoaguChek XS Pro System.

POLICY—Patient Preparation

- Before performing the test, the operator explains to the patient the purpose and steps of the procedure.
- Observe universal precautions based on the compliance program of this facility.
- Exercise precautions required for handling all blood specimens and laboratory reagents.
- Operators must wash hands before and after testing.
- Operators must wear disposable gloves when collecting blood samples or performing tests.
- If possible, have patients wash hands prior to testing.
- Dispose of used test strips, lancets, and venipuncture supplies in the appropriate designated biohazard or sharps containers.

PROCEDURE—Patient Preparation

1. Explain the purpose and steps of the testing procedure to reassure the patient.
2. Wash your hands and put on disposable gloves prior to testing.
3. Collect blood sample following the procedure in the *Specimen Collection and Handling* section below.

Specimen Collection and Handling

PURPOSE

The following policies and procedures provide instructions for collecting, handling, and rejecting patient test specimens.

POLICY—Specimen Collection and Handling

- The CoaguChek XS Pro System test may be performed with fresh capillary whole blood from a fingerstick or fresh venous whole blood drawn in an anticoagulant-free plastic syringe.
- The results are unaffected by heparin concentrations up to 0.8 U/mL.
- The CoaguChek XS PT Test is insensitive to low molecular weight heparins (LMWH) up to 2 IU anti-factor Xa activity/mL.
- The blood sample must be applied to the test strip within **10 minutes** of removing the test strip from its container.
- The meter should display the flashing test strip and blood drop symbols prior to sample collection.
- Capillary sample must be applied to the strip within **15 seconds** of the fingerstick.
- Minimum sample size is 8 µL of blood.
- Use of single-use CoaguChek Lancets (REF 04348150001), available from Roche Diagnostics, is recommended.

POLICY—Rejecting Specimens

- Plasma or serum CANNOT be used as a testing sample.
- Sample size CANNOT be less than 8 µL.
- Venous sample CANNOT be collected in a syringe containing anticoagulant.
- Sample must be USED IMMEDIATELY after collection.
- Glass tubes or glass syringes CANNOT be used (only use plastic).
- Additional blood sample CANNOT be added to the test strip once testing has begun.
- When a patient is on intravenous infusion therapy, sample CANNOT be collected from arm receiving the infusion line.
- See the package insert for additional limitations to the procedure.

POLICY—Blood Application

- Apply directly from the finger to the test strip or use the CoaguChek Capillary Tubes/Bulbs (REF 11621173001), **or** apply directly from the needle of a plastic syringe filled with blood sample.
- Read the testing instructions in the *CoaguChek XS Pro System User Manual* and the *CoaguChek XS Pro PT Test Insert* before collecting the sample.

PROCEDURE—Direct fingerstick and capillary tube sample collection

1. Gather the following:
 - CoaguChek XS Pro meter
 - CoaguChek XS PT Test strips and matching code chip
 - CoaguChek Lancet or other lancet device
 - Alcohol wipe or soap and water
 - Gauze or cotton ball
 - Bandages
2. Prepare lancet device according to manufacturer's instructions. Set it aside until fingerstick is needed.
3. If using the CoaguChek Capillary Tubes/Bulbs (REF 11621173001), prepare capillary collection device by firmly inserting the capillary tube into the capillary bulb. Set aside until needed
4. Warm the hand. Have the patient hold it under his or her arm, use a hand warmer, or wash with warm water.
5. Have the patient let that arm hang down by his or her side before lancing a finger.
6. Massage the finger from its base
7. Clean the selected finger with alcohol wipe or use soap and warm water. Allow to air dry completely.
8. When the meter displays the flashing test strip and blood drop symbols, with the hand still down, stick the side of finger with a lancet.
 - **DO NOT WIPE AWAY THE FIRST DROP OF BLOOD.**
 - **DO NOT** puncture the finger until the flashing test strip and blood drop symbols appear on the meter screen.
9. Immediately after lancing, massage gently along the side of the finger to obtain a good blood drop without pressing or squeezing too hard.
10. While the flashing test strip and blood drop symbols appear on the display, apply the first drop of blood (within 15 seconds) as outlined in *Testing a Patient Sample*.

- Hold the blood drop to the strip until the meter beeps (providing beeper is set to ON).
- DO NOT apply a second drop or disturb the strip while testing.

11. If using the CoaguChek Capillary Tubes/Bulbs, touch the capillary tube to the blood drop. Keep tube level and allow it to fill halfway by capillary action. Put finger over hole in the capillary bulb. Hold capillary tube directly over sample target area. While the test strip and blood drop symbols are flashing on the display, apply the sample within **15 seconds** of the puncture as outlined in *Testing a Patient Sample*.

Note: Avoid getting air bubbles into the sample. Do not touch the bulb during sample collection. If blood gets into the capillary bulb during sample collection, discard the bulb.

PROCEDURE—Venous Sample Collection

1. Prepare a plastic syringe that is free of anticoagulants. Syringe needle should be 23 gauge or larger. A 21-gauge or larger needle is recommended.
2. When the meter displays the flashing test strip and blood drop symbols, perform the venipuncture.
3. Draw venous sample into the plastic syringe.
4. While the meter displays the flashing test strip and blood drop symbols, apply sample as outlined in *Testing a Patient Sample*.

Testing a Patient Sample

Note: Medical staff and other persons using the CoaguChek XS Pro meter to perform tests on more than one patient must be aware that any object coming into contact with human blood is a potential source of infection. (See: Clinical and Laboratory Standards Institute: Protection of Laboratory Workers from Occupationally Acquired Infections; Approved Guideline -Third Edition; CLSI document M29-A3, 2005.)

PURPOSE

The following policy and procedure provides instructions for testing a patient sample.

POLICY—Testing a Patient Sample

- Only a certified operator may perform a test with the CoaguChek XS Pro System.
- Tests are performed with the CoaguChek XS Pro System only in response to written or electronic requests from an authorized person.
- Because of the hazards of handling blood products, wear disposable gloves when collecting specimens and performing test procedures.
- Observe and use universal precautions for all blood specimens. Handle at Biosafety Level 2 as recommended for any potentially infectious material in the Centers for Disease Control/National Institutes of Health manual, Biosafety in Microbiological and Biomedical Laboratories, 1999.
- Refer to this facility's infection control procedures for proper disposal of blood-contaminated items in compliance with OSHA and CDC regulations for universal precautions.

PROCEDURE—Testing a Patient Sample

1. Prepare the lancet device or venipuncture supplies according to the manufacturer's instructions.
2. Place meter on a flat surface, free of vibrations. Or hold it in your hand so the meter is roughly horizontal. Do not move the meter during testing.
3. Take a test strip out of the container. Close the container tightly.
4. Hold the test strip so the lettering "CoaguChek XS PT" is facing upward.
5. Slide the test strip into the test strip guide in the direction indicated by the arrows.
6. Slide the test strip in as far as it will go. This turns the meter ON. A beep tone indicates that the meter has detected the test strip (provided the beeper is turned on in the settings).
 - For alternative ways of turning on the meter, please refer to the *CoaguChek XS Pro System User Manual*.
7. Check the battery level. If there are no bars left in the battery symbol, you cannot perform any more tests.
8. Check that the date and time are correct. Correct any wrong entries as described in the *CoaguChek XS Pro System User Manual*.
 - If a lockout (OP. or QC Lockout) is displayed instead of PATIENT TEST, you must run a quality control before you can perform a test. (Refer to *Quality control* in the User Manual.) When the meter is in lockout status, a test cannot be performed.
9. Enter your operator ID (if required). See *CoaguChek XS Pro System User Manual*.
10. Touch ✓ [OK] to log on and move to the main menu.
11. Touch PATIENT TEST.
12. Select, scan or enter Patient ID (if required). See *CoaguChek XS Pro System User Manual* for information on Patient lists.
13. Touch ✓ [OK]. An hourglass symbol indicates the test is warming up.
14. Confirm that the code number displayed on the meter matches the number on the test strip container.
 - If the numbers are different, make sure you are using the code chip that came with the test strips you are using.

15. The blood drop symbol flashes to indicate that the meter is ready to perform the test and is waiting for blood to be applied. The 180-second count down begins.

- DO NOT obtain sample until the flashing drop of blood appears on the display. Strip must be used within **ten minutes** of removing it from the container.

16. Identify the sample target area on the test strip.

17. Collect the fingerstick or venous blood sample as outlined below.

- *Fingerstick sample* – DO NOT wipe away the first drop of blood. Apply the first drop of blood to the top or side of the target area within **15 seconds** of puncture. Hold the blood drop to the test strip until you hear a beep (provided the beeper is set to ON).
- *Using the Capillary Tube* – Touch the CoaguChek Capillary tube to the blood drop. Keep tube level and allow it to fill halfway by capillary action. Put finger over hole in the capillary bulb. Hold capillary tube directly over sample target area and expel sample within 15 seconds.

Note: Use the **first** drop of **capillary** blood. Avoid getting air bubbles into the sample.

- *Venous Sample* – **Expel the first four drops** of blood from the syringe or syringe needle. Then, immediately place one drop of blood (at least 8 µl) directly onto the target area of the test strip, being sure not to introduce air bubbles into the sample.

Note: Expel the **first four drops** of venous blood.

18. Apply the blood directly to the semicircular, transparent sample application area of the test strip.

19. You hear a beep tone when you have applied enough blood (provided the beeper is turned on). The blood drop symbol disappears and the test starts.

Note: DO NOT add more sample. DO NOT touch the test strip or move the meter until the result is displayed.

20. The meter automatically performs a two-level, on-board quality control test on the test strip before it displays the test result. “QC” appears in the display.

21. Following a successful outcome of the quality control test, a check mark appears after “QC.”

22. You must WAIT for results—this takes about one minute

23. The result is displayed in the unit of measure you chose when setting up the meter. It is automatically saved to memory.

24. Read and record results.
25. After the test results are displayed, a strip and arrow symbols appear on the screen, prompting you to remove the strip.
26. Remove the test strip from the measurement chamber.
27. Turn meter OFF.
28. Dispose of all biohazardous material in the appropriate designated biohazard or sharps container.

Note: Use a new fingerstick from the opposite hand and a new test strip if you must retest. **DO NOT** add more blood to the first test strip.

Interpreting Test Results

PURPOSE

The following policies and procedures assist you with interpreting test results. Before interpreting the result, please also read the test strip package insert carefully.

POLICY—Interpreting Test Results

Any unexpected results should always be followed up with an immediate call to the attending physician. A Panic Value is a PT result that is above or below the Immediate Follow-up Values set by the physician. Panic Values should always be followed up with an immediate call to the physician.

Expected Results:

- The CoaguChek XS Pro meter displays test results in units equivalent to laboratory plasma measurements.
- Results may be displayed in three ways:
 - International Normalized Ratio (INR=(PT/Mean Normal PT))
 - INR/SEC (Seconds)
 - INR/% Quick (a unit used mainly by healthcare professionals in Europe).
- Each lot of test strips is calibrated to a reference lot that is traceable to the WHO International Reference Preparations. Normal INR levels vary from person to person.
- For the purpose of providing universal INR results, the Mean Normal Prothrombin Time (MNPT) has been established as 12 seconds and the ISI for the system has been established as 1.0.
- The physician must determine the best INR level depending on the reason for anticoagulant treatment and how each individual responds to treatment (based on Prothrombin Time).
- Each physician should establish expected values for his or her patient population or individual patients.
- Differences in reagents, instruments, and pre-analytical variables can affect prothrombin time results. These factors should be considered when comparing different prothrombin time test methods.¹ Experience comparing results obtained using the CoaguChek XS Pro System to those obtained using common clinical

laboratory reagents shows that the CoaguChek XS Pro System correlates well with the following clinical laboratory reagents: Dade Innovin, Ortho Recomboplastin, and Dade Thromboplastin C+. Other clinical laboratory reagents may not consistently correlate with the CoaguChek XS Pro System.

Unusual Results:

- Certain drugs may affect results by interfering with warfarin pharmacology. The potential effect of a drug interaction with warfarin or the effect of underlying diseases (e.g. liver disease, congestive heart failure) must be considered when interpreting a result.
- Changes in the patient's diet can cause unusually low or high results.
- Any unusual result can be followed up with inquiries to define the cause of the unusual result. If the result does not match the clinical symptoms, repeat the patient test to rule out procedural error.

PROCEDURE—Interpreting Test Result

1. If the meter displays a message other than a result, it will instruct you as to the issue.
2. If a < 0.8 INR or > 8.0 INR is displayed, the test result could not be measured or the result may be outside the measuring range for the particular lot of test strips. Repeat the test with a new strip and a new fingerstick. Refer to this facility's policy on *Unusual Results*.

Note: In rare cases, Error Message 7 can occur in patients with long coagulation times (> 8 INR). If this error message appears again when the test is repeated, the result must be checked using another method.

3. If the meter displays an unusual test result (other than an error message), check the following items:
 - Check that the correct code chip is in the meter. The 3-number code on the test strip container must match the 3-number code on the code chip.
 - Check that the meter is set up with the correct date and time. The expiration date of the strips is programmed into the code chip, and is compared to the date on the meter. Therefore, it is important that the date and time be programmed correctly on the meter.
4. Debris on the test strip guide can cause problems with results. Clean the meter as recommended in the *CoaguChek XS Pro System User Manual*.
 - Do not use a spray to clean the guide or any part of the meter.
 - Do not let liquid enter the meter
5. See the test strip package insert for the measurement range of the system and Limitations of Procedure.

Documenting Test Results

PURPOSE

The following policy and procedure provides instructions for documenting test results. The test result is displayed in the unit of measure you chose when setting up the meter. It is automatically saved to memory. If the memory is full when you perform a test, the oldest result is automatically deleted. The most recent result is always saved. In the memory display, you can scroll through additional results or return to the main menu.

POLICY—Documenting Test Results

- The date, time, initials of the operator, patient name, patient ID (if required) and result are examples of data that can be recorded on the patient chart or the appropriate log for your facility. The appropriate log and data to record for this facility is _____.
- Test requisitions, test authorizations, and test results are retained for a minimum of _____ years.
- Linking the patient test with the appropriate CoaguChek XS Pro meter and test strip lot number creates an audit trail. A *Patient Test Log* is available at the back of this manual.

PROCEDURE—Documenting Test Results

1. Record data per this facility's policy on the patient chart or other appropriate log.
2. Any unusual result can be followed up with inquiries to define the cause of the unusual result. If the result does not match the clinical symptoms, repeat the patient test to rule out procedural error.

Note: A data management system may also be utilized for test result documentation. Data management system specific procedures may be followed.

Quality Control Testing

Your CoaguChek XS Pro system automatically performs many types of onboard quality control tests:

- A check of the electronic components and functions every time the meter is turned on.
- A check of the expiration date and lot information on the test strip.
- A quality control function is incorporated into the test strip.
- A two-level, on-board quality control test and patient result determination within a single test chamber.

PURPOSE

The following policies and procedures provide instructions for performing and documenting liquid quality control testing. Roche Diagnostics has made available optional liquid quality controls for the CoaguChek XS Pro System. These controls are made available to assist with regulatory compliance requirements as applicable to this facility. These instructions should be read thoroughly before using the liquid controls.

Ingredients

Each control bottle contains non-human plasma with varied levels of coagulation factors, stabilizers, and preservatives. Each diluent-filled dropper contains a calcium chloride solution with preservatives.

POLICY—Liquid Quality Control Testing

- Read control instructions thoroughly before using the controls.
- If you are using test strips from a new unopened container, you will need to change the test strip code chip. (The meter recognizes only those test strips that match the test strip code chip.)

NOTE: The three-digit code on the test strip container must match the code on the test strip code chip. To install the test strip code chip, follow the instructions in the *CoaguChek XS Pro System User Manual*.

- Refer to the *CoaguChek XS Pro System User Manual* for more details about the components and procedures of the CoaguChek XS Pro System
- The CoaguChek XS Pro meter displays the control range and the result. The reading is automatically saved in the memory of the CoaguChek XS Pro meter.
- Acceptable CoaguChek XS Pro PT Controls ranges are displayed on the meter when each Quality Control test is run.
- The system is working properly and all handling has been done correctly when the test results obtained are within the acceptable control range.
- If a quality control test result is within the acceptable control range, it is appropriate to proceed with patient testing.

Unacceptable Control Results:

- An out-of-range result is indicated by an arrow. An arrow pointing up means the result is too high. An arrow pointing down means the result is too low. To resolve out-of-range results or error messages, check for the following:
 - Controls may be expired or stored improperly.
 - The control may not have been used within 30 minutes of reconstitution.
 - You may not be doing the test correctly. Repeat the control test, using a new test strip. Carefully follow the instructions in the User Manual.
 - Make sure you run the test within **10 minutes** of removing the test strip from its container.
- If you follow all these guidelines and your results are still unacceptable, call Roche Diagnostics Technical Service at 1-800-428-4674.
- The appropriate quality control frequency for this facility is (be sure to meet all standards of your regulatory agencies) _____ .

Additional Facility policy

(You may insert your facility’s guidelines here and on the following pages.)

POLICY— Liquid Control Storage and Handling

- For in vitro diagnostic use. Do not take internally.
- Exercise the normal precautions required for handling all laboratory reagents.
- Store controls in refrigerator at 36°F to 46°F (2° to 8°C). DO NOT FREEZE.
- Unopened, lyophilized controls that are stored in the refrigerator are good until the expiration date.
- Discard any outdated controls.
- Controls are stable for 30 minutes after adding the diluent.
- Additional requirements by the appropriate licensing or accrediting body should be incorporated into the quality control program. In this facility additional requirements are _____ .

POLICY—Documenting Liquid Quality Control Testing Results

- Liquid quality control records are retained _____ years, according to this facility’s policy.
- All quality control results, along with any corrective action to restore that result to the acceptable range, are recorded on a quality control log. This log includes the test strip lot number and expiration dates, control solution lot number and expiration dates, meter serial number, control ranges, operator identification, and date the test was performed.
- An appropriate authority or an appointed individual reviews the liquid quality control log for completeness, and notes any trends that indicate potential problems. Such trends include: gradual drifting of values, sudden shifts in control values while using the same lot of strips, and differences in operator performance.
- The liquid quality control log is reviewed _____ (When? Weekly, monthly, quarterly).
- An audit trail links the liquid control test with the appropriate CoaguChek XS Pro meter, test strip lot, and control solution lot used for quality control testing. Quality control testing information is also traceable to patient test results.

Additional Facility policy:

(You may insert your facility’s guidelines here and on the following pages.)

PROCEDURE—Preparing a Liquid Quality Control

1. Gather Supplies
 - CoaguChek XS Pro meter
 - CoaguChek XS PT Test strip(s) with matching test strip code chip
 - CoaguChek XS Pro PT Controls: Level 1 and/or 2 with matching quality control code chip
 - Diluent dropper(s): one for each control to be run
 - Scissors
2. Insert the quality control code chip into the meter. This tells the meter the acceptable ranges for this box of controls.
3. Remove the screw-cap and rubber stopper from the quality control bottle. Label the bottle with the date and time that you reconstitute it.
4. Using scissors, cut off the tip of the dropper at the end of the stem. Hold the dropper a safe distance from your face.

CAUTION: To avoid loss of diluent, hold the dropper by the stem; do not squeeze the bulb of the dropper while cutting the tip.

5. Invert the dropper and place the tip into the bottle.
6. Gently squeeze the bulb to dispense all of the contents of the dropper over the dried material. Do not allow the dropper to touch the dried material.

IMPORTANT: Make sure you dispense ALL the diluent.

7. Remove the dropper from the bottle. **DO NOT** discard the dropper. Replace the cap first and gently swirl the bottle to dissolve the quality control. Do not shake or invert the quality control. Make sure that all control material is completely dissolved before you test it.
8. Use the reconstituted quality control within 30 minutes from the time the diluent is added.

PROCEDURE—Liquid Quality Control Testing

1. Place the meter on a flat surface, free of vibrations. Or hold it in your hand so it is roughly horizontal. Do not move the meter during testing.
2. When you are ready to test, remove one test strip from the container and immediately close the container. Make sure it seals tightly.

IMPORTANT: Do not open a container of test strips or touch a test strip with wet hands or gloves. This may damage the test strips.

3. Use the test strip within 10 minutes of removing it from the container. Otherwise, you may get an error message and you will have to repeat the test.
4. Hold the test strip so the lettering is facing upward.
5. Slide the test strip into the test strip guide in the direction indicated by the arrows.
6. Slide the test strip as far as you can into the meter. This turns the meter ON. A beep tone indicates that the meter has detected a test strip (provided the beeper is turned on in the settings).
 - For alternative ways of turning on the meter, please refer to the *CoaguChek XS Pro System User Manual*.
7. Check the battery level. If there are no bars left in the battery symbol, you cannot perform any more tests.
8. Check that the date and time are correct. Correct any wrong entries as described in *Meter setup/Setting the date* of the *CoaguChek XS Pro System User Manual*.
9. Touch QC TEST.
10. The meter automatically checks to see if you have the right test strip code chip. The three-digit code on the test strip container must match the number on the test strip code chip before the test can be run.
11. If you are using a new test strip lot and have not inserted the test strip code chip yet, you must do so now.
12. Select the code already stored for your current control solution, or touch NEW CODE to use a new control solution.

Note: When you first run your control, the QC TEST screen will not display. This screen will display the next time you use the control.

13. If you are using a new control solution, remove the code chip from the meter and insert the code chip that came with the control solution instead.
14. Select level for this control test measurement. (L1 or L2)
15. The hourglass symbol shows that the test strip is warming up.
16. The dropper symbol flashes to indicate that the meter is ready to perform the test and is waiting for the control solution to be applied. A 180-second countdown begins.
 - You must apply the control sample within this time. Otherwise, you will receive an error message.
17. When the meter is ready for the sample, gently swirl the control bottle once or twice to mix the control solution. DO NOT mix the solution with the dropper.
18. Draw control solution into the dropper and put one drop of the liquid on the top of the target area (clear area of the test strip). DO NOT add

more control. DO NOT touch or remove the test strip while the test is in progress.

19. The flashing dropper symbol changes to an hourglass symbol when the meter detects a sufficient sample. You hear a beep tone when you have applied enough control solution (provided the beeper is turned on). The dropper symbol disappears and the test starts.
20. You must WAIT for results—this takes about one minute.
21. The result of the quality control is displayed. It is automatically saved to memory.
22. The acceptable range of results for the liquid control is displayed below the current result.
23. If any control remains in the dropper after you dose the test strip, return the remaining control material to the control bottle. Save extra control until after the test result is obtained, in case the control test needs to be repeated.
24. Record the result. After you verify the validity of the control result, discard the test strip, dropper and the reconstituted bottle of quality control.
25. If the quality control test fails, an up arrow (too high) or down arrow (too low) flashes on the display.
26. If you need to repeat a test, use a new test strip.
27. Remove the quality control code chip and store it with the opened box of controls. Re-insert the test strip code chip if necessary.
28. Turn the meter OFF.

Calibration and Calibration Verification

PURPOSE

The following policy provides information on calibration for the CoaguChek XS Pro System.

Definitions:

Calibration is the process of “setting” the instrument to provide correct answers. This is usually done by analyzing known standards supplied by the manufacturer.

Linearity testing defines the limits of accuracy, which is known as the reportable range. This is usually tested with another series of known standards with a wide range of values.

Calibration verification was introduced by CLIA '88 and is defined as, “The assaying of calibration materials in the same manner as patient sample to confirm that the calibration of the instrument, kit, or test system has remained stable throughout the reportable range for patient test.” (CFR 42 Section 493.1217). This calibration verification process determines the reportable range so it replaces the concept of linearity testing.

POLICY—Calibration and Calibration Verification

- CoaguChek XS Pro System users are already in compliance with CLIA '88 calibration requirements because the code chip supplied with each box of test strips automatically calibrates the meter for that particular lot of strips. The code chip provides specific performance characteristics information to the meter so it is calibrated for use with its corresponding specific lot of test strips and controls.
- The manufacturer establishes the performance characteristics based on testing of specimens from donors on warfarin therapy. Each code chip is verified to show that it will produce expected results. In addition, every time the meter is turned on, it goes through a series of self-diagnostic checks.
- Roche Diagnostics tests extensively to be sure calibration data provides analytical values that correspond to established reference methods. The CoaguChek XS Pro System calibration is traceable to the WHO International Reference Preparations.
- The CoaguChek XS Pro System cannot be adjusted externally to fit a certain linearity curve.

Additional facility policy:

(You may add any additional policies and procedures for this facility here.)

Evaluation Protocol

PURPOSE

The following policies and procedures provide information on this facility's evaluation protocol for accuracy and precision using method comparison and liquid controls.

POLICY—Evaluation Protocol

- Prior to reporting any patient test results, the performance specifications of the CoaguChek XS Pro system should be verified in accordance with CLIA '88 § 493.1253.
- Results of the system evaluations must meet the standards of the facility. In this facility:

Acceptable precision (%CV) is _____ .

Acceptable mean bias in INR for method comparison is _____ .

POLICY—Testing Precision Using Liquid Controls

- A within-run precision study can be performed using 20 control samples (ten of Level 1 and ten of Level 2, tested on the CoaguChek XS Pro meter with test strips from the same lot).
- Before testing, set the meter to report the results in both INR and Seconds.
- Because the meter does not report liquid control results in seconds, it is necessary to run the precision study as patient samples in order to report in seconds. You have the option of storing them with a unique ID that distinguishes them from actual patient results in the meter's memory (e.g. 123ABC). In addition, the letter "C" will appear after the number to distinguish it as a control.
- All results obtained from each QC run must be within the specified acceptable QC range. Refer to the QC range for the specific lot of controls that are being tested.
- Any QC out of range should be repeated to confirm the result.
- Use a new vial of control solution for each precision test unless you are dosing multiple meters at the same time.
- Acceptance Criteria: %CV is less than or equal to the total CV published in the package insert for the control level (1 or 2) you are using. Each QC result must be within the assigned range. (See instructions below for *Steps to Calculate QC Precision*.)

PROCEDURE—Testing Precision Using Liquid Controls

1. Set the meter to report the results in INR and SEC (seconds).
2. Prepare the controls according to *Preparing the Control* procedure in the *Quality Control Testing* section.
3. Slide the test strip as far as you can into the meter. This turns the meter ON. A beep tone indicates that meter has detected a test strip (provided the beeper is turned on in the settings).
4. Prepare the CoaguChek XS Pro meter and log on according to *Testing a Patient Sample* procedure.
5. Touch PATIENT TEST.
6. The meter automatically checks to see if you have the right test strip code chip. The three-digit code on the test strip container must match the number on the test strip code chip before the test can be run.
7. The hourglass symbol shows that the test strip is warming up.
8. The test strip and blood drop symbol flashes to indicate that the meter is ready to perform the test and is waiting for the control solution to be applied. A 180-second countdown begins.
 - You must apply the control sample within this time. Otherwise, you will receive an error message.
9. When the meter is ready for the sample, gently swirl the control bottle once or twice to mix the control solution. DO NOT mix the solution with the dropper.
10. Draw control solution into the dropper and put one drop of the liquid on the top of the target area (clear area of the test strip). DO NOT add more control. DO NOT touch or remove the test strip while the test is in progress.
11. The flashing test strip and blood drop symbols change to an hourglass symbol when the meter detects sufficient sample. You hear a beep tone when you have applied enough control solution (provided the beeper is turned on). The dropper symbol disappears and the test starts.
12. You must WAIT for results—this takes about one minute.
13. The result of the quality control test followed by a “C” is displayed. It is automatically saved to CONTROL RESULT memory.
14. Record the control value in seconds on the *Precision Data Log for Liquid Quality Control*, which is found in the log sheet section of this manual.
15. Properly discard the used test strip according to this facility’s infection control policy.
16. Run control tests using a new bottle of control solution for each of the remaining Level 1 and Level 2 controls for a total of 10 tests for each level. Record results.

17. Properly discard control vials according to this facility's infection control policy.
18. Calculate the mean, standard deviation, and coefficient of variation (%CV) in seconds. You may use standard calculators or spreadsheet programs for this calculation, or you may use the *Steps to Calculate QC Precision* section of this manual.

PROCEDURE—Steps to Calculate QC Precision

1. Repeat any tests where the QC result was outside the acceptable range.
2. On the *Precision Data Log for Liquid QC*, calculate and record the mean for Level 1 in Column B.
3. Subtract the mean (Column B) from each value in Column A and record this difference in Column C.
4. Square each difference and record in Column D.
5. Sum the squared differences and record.
6. Divide the sum of the squared differences by the total number of observations.
7. Find the square root of the sum of step 6.

Note: This is a pooled standard deviation (SD) that should represent the amount of variability that you would expect between replicates done on the same patient.

8. Divide the SD from step 7 by the mean from step 2. This is the %CV that should represent the amount of variability that you would expect between replicates done on the same patient, expressed as a percentage. Record this value.
9. Repeat steps 1-8 for Level 2 CoaguChek XS Pro PT Controls.

POLICY—Method Comparison

- Controls must be within acceptable range before running patient samples. Reference method controls must also be within the range specified by the manufacturer or laboratory.
- Specimens consist of 50 samples total—40 from patients on warfarin therapy evenly distributed with as broad a PT as possible, and 10 from healthy patients who fit the following criteria:
 - not on warfarin
 - nonsmokers
 - not on aspirin or any other medication that affects clotting time

Note: For method comparison, we recommend that no patients be enrolled in the study who are on heparin therapy.

- A minimum of 40 data points is necessary for a correlation study.
- CoaguChek XS Pro System results will be compared to a laboratory reference method. Differences in reagents, instruments, and pre-analytical variables can affect PT results. These factors should be considered when comparing different prothrombin time test methods.¹ Experience comparing results obtained using the CoaguChek XS Pro System to those obtained using common clinical laboratory reagents shows that the CoaguChek XS Pro System correlates well with the following clinical laboratory reagents: Dade Innovin, Ortho Recomboplastin, and Dade Thromboplastin C+. Other clinical laboratory reagents may not consistently correlate with the CoaguChek XS Pro System.
- When performing method comparison testing, it is important to ensure proper technique is followed in testing with both methods.
- When the study is complete, please fax results to the attention of Roche Diagnostics Technical Service at 1-800-858-8075. The results will be calculated and returned within three business days.
- A reference lab should be certain to follow appropriate PT testing guidelines. Some common sources of error include:

Specimen collection:

- Incorrect volume, type, or concentration of anticoagulant in the collection tube. The anticoagulant used should be 106 to 109 mmol/L, 3.13% to 3.2% of the dihydrate form of trisodium citrate, buffered or nonbuffered. Other anticoagulants are unacceptable.
- Overfill or under fill of collection tubes. Improper filling may interfere with the correct ratio of blood to the sodium citrate dehydrate anticoagulant.
- Failure to correct the citrate volume for persons with high (>.55) Hematocrit.

Transport, processing, and sample storage:

- Specimen storage at incorrect temperature. Specimens should be kept at 15°C to 24°C.
- Excessive time between collection and testing. The specimen should be tested within 4 hours of the time of specimen collection.
- PT results from both the CoaguChek XS Pro System and the laboratory reference should be reported in the International Normalized Ratio (INR).
- The Mean Normal PT (MNPT) for the CoaguChek XS Pro System has been predetermined through the calibration process for all strip lots. The meter automatically gives results in INR based on that calibration.
- The reference laboratory will need to establish MNPT for their system before method comparison may begin. The MNPT should NOT be taken directly from the package insert.
- Fill out the top portion of the *Method Comparison Worksheet* before collecting any blood samples. The information for the CoaguChek XS Pro meter and the laboratory instrument is important to assess the correlation, and can help solve problems.
- Blood may be applied to the test strip in the following way:
 - Directly from the finger to the test strip
 - Dosing the test strip with the CoaguChek Capillary Tubes/Bulbs (REF 11621173001)
 - Directly from the plastic syringe

The following definitions are provided for reference:

INR = The patient PT value divided by the MNPT of the lab raised to the power of the ISI.

$$\text{INR} = \left[\frac{\text{Prothrombin time (PT) in seconds}}{\text{MNPT}} \right]^{\text{ISI}}$$

ISI = The International Sensitivity Index (ISI) is the sensitivity of a prothrombin time system (instrument and thromboplastin). Thromboplastins manufactured today usually list the ISI of each lot for use with optical and electromechanical instruments. Sensitivities of thromboplastins in the U.S. vary from 1.0 - 2.8 ISI.¹ Not all optical instruments are identical. There may be some error in assuming an ISI is that of the package insert.

Ratio = The ratio of the patient PT value in seconds divided by the mean normal PT.

Mean Normal PT (MNPT) = The mean value is derived by testing a minimum of 30 healthy, non-warfarinized patients over a period of several days on a given prothrombin time system.

WHO Reference = In 1983, the World Health Organization (WHO) adopted this calibration system and made recommendations for its implementation to allow all thromboplastins of varying sensitivity in any laboratory for oral anticoagulant control to be calibrated against a reference thromboplastin of human brain with an ISI of 1.0.¹

PROCEDURE--Method Comparison Using Direct Fingerstick or Capillary Tube Samples

1. Prepare the lancet device according to the manufacturer's instructions.
2. Perform PT test according to steps outlined in *Testing a Patient Sample/ Fingerstick Sample or Using the Capillary Tube*.
3. Dispose of all biohazardous material in the appropriate designated biohazard or sharps container.
4. Record the result on the *Method Comparison Log* along with the initials of the operator.
5. Collect venipuncture supplies. Set aside until needed.
6. Clean the venipuncture site with an alcohol swab and allow it to dry thoroughly.
7. Draw the venous sample using a butterfly collection set (Vacutainer Blood Collection Set 21g #6251) with a 3.2% citrate blue top Vacutainer tube installed (make sure you have the correct adapter on the end of the butterfly tubing.) Fill to the appropriate fill line. Any under filling or overfilling can affect test results. If a tube is not filled correctly, discard and redraw.
8. After filling the Vacutainer tube, remove the tube from the adapter, gently mix the contents and set aside.
9. Send the venous tubes to the lab for testing. Roche Diagnostics recommends testing within **four hours**.
10. If the venous tubes cannot be tested within **four hours**, spin the samples according Clinical and Laboratory Standards Institute (CLSI) guidelines. Pipette off the plasma without disturbing the cell layer into an appropriately labeled tube. Your lab may also require the original blue top to accompany the plasma.
11. Record the results from the lab on the *Method Comparison Log*.

Note: For the purpose of this study, it is recommended that any CoaguChek XS Pro System result greater than 4.0 INR be confirmed immediately with another fingerstick from the opposite hand. Record the second result in the comment sections of the *Method Comparison Log*.

PROCEDURE--Performing the Method Comparison Using Venous Blood

Note: The venous blood for the CoaguChek XS Pro System must be from the same venipuncture as the blood collected in the 3.2% sodium citrate blue top Vacutainer tube (below) for the laboratory PT reference. Use a butterfly collection set.

1. Prepare venipuncture supplies. Use a butterfly collection set (Vacutainer Blood Collection Set 21g #6251) with a 3.2% citrate blue top Vacutainer tube installed (make sure you have the correct adapter on the end of the butterfly tubing). Set aside until needed.

Note: The butterfly collection set should be fitted with the adapter for collection of the venous sample into the Vacutainer tube first. A 3cc plastic syringe should be available for collecting the blood sample for dosing the meter immediately afterward.

2. Clean the venipuncture site with an alcohol swab and allow it to dry thoroughly.
3. Prepare the CoaguChek XS Pro meter and log on according to steps outlined in *Testing a Patient Sample*.

Note: DO NOT obtain sample until the flashing test strip and drop of blood appears on the display. Strip must be used within **ten minutes** of removing it from the container.

4. Draw the venous sample using a butterfly collection set into the 3.2% citrate blue top Vacutainer tube. Fill to the appropriate fill line. Any under filling or overfilling can affect test results. If a tube is not filled correctly, discard and redraw.
5. After filling the Vacutainer tube, remove the tube from the adapter, gently mix the contents and set aside.
6. While carefully pinching the tubing, remove the adapter and attach the 3 cc syringe and continue to draw the desired quantity of blood.
7. Collect about 1 cc of blood into the syringe. Pinch off the tubing or close the luer lock and remove the syringe.
8. Expel **the first four drops** of blood from the syringe. Then place one good drop of blood (at least 8 μ l) from the syringe directly on the sample target area within **15 seconds**.
9. Record result on *Method Comparison Log* along with the initials of the operator.
10. Send the venous tubes to the lab for testing. We recommend testing within four hours.
11. If the venous tubes cannot be tested within four hours, spin the samples according to Clinical and Laboratory Standards Institute

(CLSI) guidelines. Pipette off the plasma without disturbing the cell layer into an appropriately labeled tube. Your lab may also require the original blue top to accompany the plasma.

12. Record the results from the lab on the *Method Comparison Log*.

Expected Results

The CoaguChek XS Pro System was compared against the Sysmex Analyzer. The following accuracy data was obtained.

Accuracy: 811 venous samples were collected from 412 outpatients at three external sites. The INR of each sample was compared to the INR of a venous plasma sample measured on a Sysmex Analyzer using Dade Innovin (ISI = 1.02). The patient clinical conditions included (number of patients): not on warfarin (61), atrial fibrillation (163), valve repair/replacement (44), stroke/TIA (5), DVT (75), pulmonary embolism (22), cardio vascular accident (15), other heart-related disorders (9), other clotting disorders (13), other (5).

The results are as follows:

Venous Data:

	N	Slope	Intercept	Correlation
Site 1	287	1.071	-0.2	0.969
Site 2	286	1.091	-0.1	0.975
Site 3	238	1.111	-0.1	0.983
All	811	1.090	-0.2	0.974

Accuracy: 822 capillary samples were collected from 413 outpatients at three external sites. Capillary blood samples were assayed on the CoaguChek XS Pro meter with the CoaguChek XS PT Test and venous samples were measured on a Sysmex Analyzer with Dade Innovin (ISI = 1.02).

The results are as follows:

Capillary Data:

	N	Slope	Intercept	Correlation
Site 1	287	1.048	-0.1	0.959
Site 2	297	1.071	-0.1	0.974
Site 3	238	1.111	-0.1	0.988
All	822	1.075	-0.1	0.972

Recommended therapeutic range

There are two recommended therapeutic ranges: a less intense range of 2.0-3.0 INR and a more intense range of 2.5-3.5 INR for patients with mechanical heart valves.² The physician determines the appropriate therapeutic range

POLICY—Proficiency Testing

Several proficiency testing companies carry the CoaguChek XS Pro PT program. Please check with your proficiency testing company of choice, or call Roche Technical Service for a list of current providers. These programs are run completely independently of Roche. Roche does not endorse the practice of proficiency testing on the CoaguChek XS platforms. Specific questions about CoaguChek proficiency programs should be directed to the proficiency organizations administering the program

Limitations of the Method

PURPOSE

The following are limitations of the CoaguChek XS Pro System. Refer to the *CoaguChek XS Pro PT Test Strip Package Insert* for the most current information.

LIMITATIONS

- The CoaguChek XS Pro System should not be used for patients being treated with any direct thrombin inhibitors, including Hirudin, Lepirudin, Bivalirudin and Argatroban.
- The CoaguChek XS PT Test uses only fresh capillary or non-anticoagulated venous whole blood. Plasma or serum cannot be used
- Use only plastic syringes without anticoagulants or additives. Glass tubes or syringes **must not** be used.
- The blood drop must be a minimum of 8 μ L in volume. Low sample volume will cause an error message.
- Never add more blood to test strip after test has begun or perform another test using the same fingerstick
- When a patient is on intravenous infusion therapy, do not collect sample from arm receiving the infusion line.
- Hematocrit ranges between 25-55% do not significantly affect test results.
- Testing performed with the following in vitro spiked samples or native blood samples (Triglycerides) indicated no significant effect on test results:
 - Bilirubin up to 30 mg/dL
 - Lipemic samples containing up to 500 mg/dL of triglycerides
 - Hemolysis up to 1000 mg/dL
 - The results are unaffected by heparin concentrations up to 0.8 U/mL.
 - The CoaguChek XS PT Test is insensitive to low molecular weight heparins (LMWH) up to 2 IU anti-factor Xa activity/mL.
 - Clopidogrel up to 20 mg/dL
 - Fondaparinux up to 5 mg/L
- The presence of anti-phospholipid antibodies (APAs) such as Lupus antibodies (LA) can potentially lead to prolonged clotting times, i.e., elevated INR values. A comparison to an APA-insensitive laboratory method is recommended if the presence of APAs is known or suspected.³

- In rare cases, patients with long clotting times (>8 INR) may receive an “ERROR 7” message on the meter display. If this error message appears again when the test is repeated, the result must be checked using another method.

Cleaning the Meter

PURPOSE

The following policies and procedures provide instructions for cleaning and disinfecting the CoaguChek XS Pro meter.

POLICY—Cleaning and Disinfecting the Meter

- It is important to keep the meter clean. Clean the meter whenever it looks dirty, or if you prefer, clean on a regular schedule.
- In this facility the meter is cleaned _____ .
- Check the test strip guide regularly for signs of soiling. If the test strip guide has become soiled with blood or any other material, you must clean this area.
- In this facility the test strip guide is cleaned _____ .
- Follow the procedures outlined below to clean and disinfect the meter. Failure to follow these procedures may cause malfunction of the meter.
 - Do not use sprays of any sort.
 - Ensure that swab or cloth is only damp, not wet.
- Wear disposable gloves when cleaning and performing preventive maintenance.
- Follow this facility’s infection control policy when cleaning and performing preventive maintenance.
- The CoaguChek XS Pro meter may potentially be infectious. It should therefore be decontaminated before disposal.

PROCEDURE - Cleaning/disinfecting the meter housing (the exterior of the meter)

- Use only the following items for cleaning/disinfecting the CoaguChek XS Pro meter housing for a contact time of >1 minute:
 - 70% isopropyl alcohol
 - 10% Sodium hypochlorite solution (1 part bleach to 9 parts de-ionized water, made fresh every 24 hours)
 - **NOTE: Do not use any other disinfectants/cleaning solutions on the meter housing.**
- Ensure that the blue test strip guide cover remains tightly closed while cleaning the housing.
 1. With the meter powered off, wipe the meter's exterior clean.
 - Apply cleaning agent for a contact time of >1 minute (refer to the corresponding product labeling)
 - Do not let liquid accumulate near any opening. Make sure that no liquid enters the meter.
 2. With a lint-free tissue, dry the meter.
 - Wipe away residual moisture and fluids after cleaning the housing.
 - Allow wiped areas to dry for at least 10 minutes before performing a test.

PROCEDURE - Cleaning/disinfecting the meter test strip guide

- Use only 70% isopropyl alcohol or 10% bleach to clean and disinfect the CoaguChek XS Pro test strip guide.
- **Do not use any other cleaning/disinfecting solutions on the test strip guide. Use of other cleaning/disinfecting solutions could result in damage to the meter.**
 1. With the meter powered off, use your thumbnail to open the cover of the test strip guide by pressing its front edge upward. Move the cover safely away from the meter. Then rinse the cover with water or wipe it clean.
 2. To clean the test strip guide:
 - Hold the meter upright with the test strip guide facing down
 - Clean the easily accessible areas with a cotton swab
 - Ensure the swab is only damp, not wet.
 - Apply cleaning agent for a contact time of >1 minute (refer to the corresponding product labeling)
 - Wipe away residual moisture and fluids.
 3. Let the inside of the test strip guide dry for at least 10 minutes.
 4. Close the test strip guide cover and make sure it snaps into place.

Recommendations for Operator Certification/Recertification

PURPOSE

The following policy provides recommendations for operator certification and recertification to perform tests using the CoaguChek XS Pro System.

POLICY—Recommendations for Operator Certification and Recertification

- All operators should be certified to perform tests using the CoaguChek XS Pro System.

Additional Facility policy

On the following lines, write in or insert your facility's policy for performance and documentation of operator certification and recertification.

References

¹ Loeliger EA, van den Besselaar AMHP and Lewis SM., “Reliability and Clinical Impact of the Normalization of the Prothrombin Times in Oral Anticoagulant Control.” *Thromb Haemostas*, 1985; 53: 148-154.

² Hirsh J MD FCCP Chairman, et al, “Oral Anticoagulants Mechanism of Action, Clinical Effectiveness, and Optimal Therapeutic Range.” *Chest*.1995; 108(4): 231S-246S.

³ Moll S and Ortel TL. “Metering Warfarin Therapy in Patients with Lupus Anticoagulants.” *Annals of Internal Medicine* 1997; 127: 177-185.

OPERATOR IN-SERVICE CURRICULUM

Introduction

In-service training

In-service training with small groups is often the best way to provide initial instruction and practice when teaching staff to perform PT tests. Whenever possible, make in-services mandatory.

Curriculum

The following curriculum outline is provided to help you develop a CoaguChek XS Pro System in-service program for your facility.

Support materials

A *Knowledge Test*, *Skills Checklist*, and *Training Certificate* are included in the last section of this manual for documenting proficiency in PT testing.

Class guidelines

The following guidelines have been developed to help you plan training time and determine class size. Optimal conditions are particularly important for the practice portion of the training. It is critical that there be sufficient space, time, and one-on-one coaching during this part of the training session.

Training facilities

Training facilities should be free of distractions and should have adequate space for operators to take notes, to practice with the meters, and to see the video screen. If you are planning to use an overhead projector, make sure there is sufficient space for it, too.

Scheduling

The suggested training time is two hours. This may be a single session or two one-hour sessions--an educational session and a practice session.

Coordinate the in-service with a staff meeting or provide a weekend session for staff training.

It is important to allow plenty of time for operators to practice the testing procedure and to ask questions.

Class size

In-service classes should be small so that each operator can receive individual attention during the practice session if needed.

Instructors

The instructor may be a Roche Diagnostics account manager/trainer, a nursing supervisor or quality assurance nurse, or another designated individual who has been trained on the CoaguChek XS Pro System.

It may be helpful to have one or more assistants, especially during the practice session. They can answer any questions and help complete the Skills Checklist, allowing the in-service leader to maintain class momentum.

Training Materials

Introduction

Roche Diagnostics has developed several materials specifically for you to use in training operators to test with the CoaguChek XS Pro System. Repeated exposure to a consistent message and hands-on practice are keys to successful training.

Available materials

You may copy selected training materials for class distribution or to make transparencies to facilitate discussion. Appropriate materials include the class outline and key sections of the CoaguChek XS Pro System User Manual.

It is strongly recommended that you utilize the training materials listed below in your in-service session:

- *CoaguChek XS Pro System Training DVD*. This program runs approximately 15 minutes, provides step-by-step instructions for setting up the meter, preparing for and performing a blood test, and cleaning the meter. This DVD is intended to be the basis of the training session.
- *CoaguChek XS Pro System User Manual*. This is a reference guide for CoaguChek XS Pro operators. During training, familiarize the operators with its content and structure.
- *CoaguChek XS Pro System Getting Started Guide*. This is an easy resource for operators. During the in-service, familiarize the operators with its contents and structure.
- *Package Inserts*. The test strips, controls, and lancet devices all have informative package inserts with information about proper storage and use. During the in-service, familiarize the operators with their contents and structure.

Customized materials

You may wish to develop customized training materials for your facility. You may develop these materials as handouts, flip charts, or transparencies.

Ordering training materials

Please visit www.poc.roche.com for online copies of all CoaguChek XS Pro labeling.

Supplies

Introduction

Before beginning each training session, make sure that you have all the necessary supplies and that all equipment is operational, including the individual meters.

System supplies

You should have at least one complete set of CoaguChek XS Pro System supplies for demonstration purposes.

- CoaguChek XS Pro meter
- 4 AA batteries
- CoaguChek XS PT Test, including:
CoaguChek XS PT Test strips, code chip, and *CoaguChek XS Pro PT Test Strip Insert*
- CoaguChek XS Pro PT Controls and package insert
- CoaguChek Capillary tubes and bulbs for capillary samples (optional)
- Anticoagulant-free plastic syringes and needles for venous samples (optional)
- Supplies for drawing venous samples (optional)
- Approved cleaning supplies as listed in the user manual
- *CoaguChek XS Pro System User Manual* and *Getting Started Guide*
- *CoaguChek XS Pro System Policies and Procedures Manual*

Note: Before the in-service begins, program the meter with the time, date, and result format (INR, INR/ seconds, or INR/% Quick).

Medical supplies

Have sufficient medical supplies for each operator and for demonstrations.

- CoaguChek Lancet or other lancet device
- Biohazard waste and sharps containers
- Alcohol wipes
- Cotton balls or tissue
- Disposable gloves

Teaching supplies

Organize your teaching supplies and test all electronic equipment before the in-service begins. You need:

- *CoaguChek XS Pro System Training DVD*
- DVD player
- Copies for each operator of:
Class outline, Skills Checklist, Knowledge Test, Certificate of Completion, the Error Messages section and other key sections of the *CoaguChek XS Pro System User Manual*
- A pen or pencil for each operator
- OPTIONAL: An overhead projector and transparencies of:
 - Class outline
 - Customized materials (copies of your facility's quality control, maintenance, and patient result logs)

Class Orientation

Introduction

Familiarizing class members before training with the CoaguChek XS Pro System can greatly enhance the effectiveness of the in-service session. They will know what to expect and what is expected of them. Providing class members with the opportunity to ask questions before the training begins can alleviate any unnecessary concerns for them.

Class outline

This outline was developed to provide a clear structure for the class.

If training is conducted in two separate sessions, you may wish to amend the outline to reflect the activities for Day One and Day Two.

Outline

This outline will help your operators know what to expect and help you know how to pace the class. You may wish to distribute it as part of your introduction.

Topic	Time to present
Introduction and overview	5 min.
<i>CoaguChek XS Pro System Training DVD</i>	15 min.
Test kit, meter and components	10 min.
Operating guidelines	5 min.
Performing the test	35 min.
• Setting up the system	
• Preparing for the test	
• Collecting a sample	
• Applying the sample	
• Reading, responding to, and recording results	
• Practicing and confirming	
Liquid quality control testing	15 min.
Cleaning the system	5 min.
Troubleshooting	5 min.
Knowledge Test	10 min.
Q&A	5 min.
Conclusion	5 min.
• Follow-up information	
• Certificate of Completion	

Introduce the class

At the onset of any in-service session, it may be helpful if you review what operators will learn, what will be expected of them, and how they will be evaluated.

Action plan

The action plan contains the key points you should include in your introduction.

1. Ask each operator to sign in as they enter the room.
2. Begin the class by introducing yourself and your assistants, and asking your operators to introduce themselves.
3. Explain the importance of regular PT testing.
4. Review the outline for the training session.
5. Review the criteria for completing the course:
 - Skills Checklist
 - Knowledge Test
6. Show operators the Certificate of Completion.
7. Ask for questions.

Training DVD

Introduction

- The *CoaguChek XS Pro System Training DVD* provides an overview of the system, setting up the meter, running controls, testing procedure, and maintenance. These topics will be covered in depth during the remainder of the training session.
- Show the *CoaguChek XS Pro System Training DVD*.
- When the DVD is over, ask for questions. Address any concerns that will not be explicitly covered in class. If operators ask questions about material that will be covered, respond briefly, and assure them that they will get a detailed answer later.

Understanding the System

Introduction

Before learning to perform tests with the CoaguChek XS Pro System, operators should be familiar with the components and operating conditions.

CoaguChek XS Pro System Care Kit components

This chart supplies a description of each component of the CoaguChek XS Pro System. Review the Care Kit components.

Component	Description
CoaguChek XS Pro meter	A portable coagulation meter for prothrombin time testing.
Power adapter and 4 AA batteries	The meter's power source options.
CoaguChek Lancets with instructions	Devices used to obtain fingerstick blood sample for testing.
<i>CoaguChek XS Pro Training DVD</i>	A DVD that provides an overview of the system.
<i>CoaguChek XS Pro System User Manual</i>	A detailed resource manual for CoaguChek XS Pro System operators.
<i>CoaguChek XS Pro System Getting Started Guide</i>	A resource of key information for CoaguChek XS Pro System operators.
<i>CoaguChek XS Pro System Policies and Procedures Manual</i>	A detailed operational guide for evaluation and use of the CoaguChek XS Pro System.
Warranty card	Must be filled out and mailed to register the CoaguChek XS Pro System with Roche Diagnostics.

CoaguChek XS Pro Meter Elements

This chart supplies a description of each element of the CoaguChek XS Pro meter. Show each of the following elements on an actual meter:

Top	Description
Code chip slot	Insert code chip here
Connection socket for power supply unit	Plug in the power adapter here
Contacts for optional base unit	Charges battery pack when connected to base unit
Infrared interface	Used for data communication

Front	Description
Touch screen	Shows results, information, symbols and results recalled from memory. To select any of the screen prompts, touch the prompt lightly, holding until the prompt is selected.
ON/OFF button	Press and hold until the meter turns on or off.
Test strip guide	Insert test strip here.
Test strip guide cover	Remove to clean the test strip guide.

Back	Description
Battery cover	Covers the battery compartment (4 AA batteries or rechargeable battery pack).
Battery cover tab	Press tab to slide cover off.
Roche Technical Service 1-800-428-4674	Call for technical service 24 hours a day, 7 days a week.

CoaguChek XS PT Test Strip

This chart supplies a description of each component of the CoaguChek XS PT Test strips.

Show each of the following components:

Component	Description
CoaguChek XS PT Test strip	Provides a platform for the blood and reagents to react.
Target area of the test strip	Apply blood sample here.
CoaguChek XS PT Test strip code chip	Calibrates the system for each new box of test strips.
<i>CoaguChek XS PT Test Strip Package Insert</i>	Provides important reference material on how to use and store the test strips.

CoaguChek XS Pro PT Controls

This chart supplies a description of each component of the CoaguChek XS Pro PT Controls.

Show each of the following components:

Level 1 and Level 2 quality control vials	Made available to assist with regulatory compliance requirements as applicable to this facility.
Diluent-filled droppers	Used for mixing and applying control solutions.
Quality control code chip	Code chip tells the meter the acceptable ranges and expiration dates for each box of controls.

Reviewing Operating and Storage Conditions

Introduction

To ensure accurate test results, operators must be aware of the proper operating conditions for the CoaguChek XS Pro System. They must also be careful to store test strips in the appropriate environmental conditions.

Note: Stress the importance of this information. Be certain that operators understand that test results may not be accurate if they do not strictly adhere to these conditions.

Meter operating conditions

The meter should be carried in a well-protected case.

The meter should be operated:

- At temperatures between 59°F and 90° F (15°C and 32°C).
- Within 10% to 85% relative humidity without condensation.
- In artificial light or indirect sunlight. (Avoid bright sunlight.)
- On a flat, level surface, free of vibrations or hold it so it is roughly horizontal.
- At altitudes no higher than 14,000 feet (4,300 meters).
- Away from strong magnetic fields, such as a microwave oven. This may interfere with the meter's proper operation.

Test strip conditions

- Store the test strips in their container with the cap tightly closed.
- Do not freeze test strips. Store the test strips at room temperature (2°C to 30°C or 36°F to 86°F).
- When stored properly, the test strips can be used up until the expiration date printed on the test strip container. Dispose of the test strips if they are past their "Use By" date.

Liquid control storage and handling

- For in vitro diagnostic use. Do not take internally.
- Exercise the normal precautions required for handling all laboratory reagents.
- Store controls in refrigerator at 36°F to 46°F (2° to 8°C). DO NOT FREEZE.
- Unopened, lyophilized controls that are stored in the refrigerator are good until the expiration date.
- Discard any outdated controls.
- Controls are stable for 30 minutes after adding the diluent.

Package literature

Show operators where to find this information in the package insert and *User Manual*.

Setting Up the System

Introduction

At this point, operators should be familiar with the components. Now it is time for them to learn how to use the system. You should spend most of the class time on this section.

Before the CoaguChek XS Pro System can be used. The meter must be set up. It needs to have batteries inserted. It needs to be calibrated by inserting a code chip, and set-up options need to be selected.

Power source

The CoaguChek XS Pro meter can operate with either the power adapter provided or a special rechargeable battery pack. The CoaguChek XS Pro meter uses four AA batteries. The recommended batteries, alkaline-manganese batteries, should last for approximately 80 tests depending on the type of battery used.

When you turn the meter on, the display shows the battery symbol. The battery symbol is divided into four segments. With new, fresh batteries in the meter, the battery symbol shows all four segments.

When only one segment appears, replace the batteries. When only one segment appears you can still access results stored in the meter's memory. If you insert new batteries within 10 minutes of removing the old batteries, the date and time settings will remain in memory. But if you do need to reset the date and time, refer to the *Meter Setup* section in the *CoaguChek XS Pro System User Manual*.

To save battery power, the CoaguChek XS Pro meter has the option to turn itself off, based on your set up selections, unless a screen prompt has been pressed or a new test strip has been inserted. Even when the batteries are removed, the test results are saved in memory.

Battery placement

Operators should follow these steps to install the batteries.

1. With the meter OFF, press the battery compartment cover release tab and slide cover off.
2. Insert four (4), AA batteries as indicated by the diagram inside the battery compartment.
3. Slide the battery compartment cover back onto the meter and close it

Practice

Operators should practice inserting and removing the batteries under supervision.

Skills checklist

While operators practice, complete the appropriate portion of the *Skills Checklist*.

Package literature

Show operators where to find this information in the *User Manual*.

Test Strip Code Chip

Definition

Each box of test strips comes with its own code chip. The code chip provides the meter with information such as the lot number and expiration date of the test strips.

Matching to test strip

Have operators follow these steps to match the code chip to the test strip.

1. Before each test, make sure the correct code chip is in the meter.
2. The 3-number code on the test strip container must match the 3-number code on the code chip.
3. To install the code chip, follow the instructions below. Have the code chip ready.

Inserting the code chip

Have operators follow these steps to insert the test strip code chip.

1. Be certain the meter is OFF.
2. Remove the old code chip if there is one in the meter. Store the code chip with the appropriate strip lot.
3. Insert the code chip into the code chip slot with the printed side facing UP until it snaps into place.
4. Turn meter on.
 - Always compare the code number you see on the display with the number that is printed on the test strip container you are using. If the two code numbers do not match, insert the correct code chip in the slot in the meter.
 - If the code chip is missing or incorrectly inserted, error messages appear in the display. (Please refer to *Error Messages* in the *CoaguChek XS Pro System User Manual*.)

Practice

Operators should practice inserting the code chip under supervision.

Skills checklist

While operators practice, complete the appropriate portion of the *Skills Checklist*.

Package literature

Show operators where to find this information in the *User Manual*.

Set-up Options

Introduction

The CoaguChek XS Pro System has several programming options. The meters are preset with recommended formats.

Recommended formats may be altered, and these procedures may be reviewed at this in-service at your discretion, though specific in-service guidelines have not been provided. If necessary, refer to *Meter Set up* in the *CoaguChek XS Pro System User Manual*.

Result formats

The meter has three display options for primary results units:

- International Normalized Ratio (INR)
- INR and Seconds (SEC)
- INR and % Quick

INR

INR units are calculated from a mathematical formula that is designed to compensate for differences in reagents, thereby standardizing PT results from different systems. The CoaguChek XS Pro meter performs INR calculations automatically. The formula is as follows:

$$\text{INR} = (\text{PT result}/\text{Mean normal PT})^{\text{ISI}}$$

ISI = International Sensitivity Index. This is a numerical value assigned to the reagent used in the test strip.

Seconds (SEC)

This displays the length of time, in seconds, that a blood sample takes to coagulate (PT time).

% Quick (%Q)

This unit of measure is used primarily by European health care providers.

Package literature

Show operators where to find this information in the *User Manual*.

Preparing for the Test

Introduction

Gather supplies and make the following preparations prior to conducting the test. This section will review the steps required to perform a capillary fingerstick. If your facility will be performing venous draws, you may want to address that information in this section too.

Supplies

The following supplies are needed to perform the fingerstick test:

- CoaguChek XS PT Test strip
- Correct CoaguChek XS PT Test strip code chip
- CoaguChek Lancet or other single-use lancet device
- CoaguChek XS Pro Meter
- Alcohol wipes
- Cotton balls or tissue
- Bandages
- CoaguChek Capillary Tubes/Bulbs (optional, REF 11621173001)
- Disposable gloves

Preparation

Review the steps necessary to prepare for the test:

1. Explain the purpose and steps of the testing procedure to reassure the patient.
2. Wash your hands and put on disposable gloves prior to testing.
3. Prepare lancet device according to manufacturer's instructions. Set it aside until finger puncture is needed.
4. If using the CoaguChek Capillary Tubes/Bulbs, prepare capillary collection device by firmly inserting the capillary tube into the capillary bulb. Set aside until needed.
5. Warm the hand. Have the patient hold it under his or her arm, use a hand warmer, or wash with warm water.
6. Have the patient let that arm hang down by his or her side before lancing a finger.
7. Massage the finger from its base
8. Clean the selected finger with alcohol wipe or use soap and warm water. Allow to air dry completely.
9. When the meter displays the flashing test strip and blood drop symbols, with the hand still down, stick the side of finger with a lancet.
 - DO NOT WIPE AWAY THE FIRST DROP OF BLOOD.
 - DO NOT puncture the finger until the flashing test strip and blood drop symbol appears on the meter screen.

10. Immediately after lancing, massage gently along the side of the finger to obtain a good blood drop without pressing or squeezing too hard.
11. While the flashing test strip and blood drop symbols are flashing on the display, apply the first drop of blood (within 15 seconds) as outlined in *Testing a Patient Sample*(below).
 - Hold the blood drop to the strip until the meter beeps (provided beeper is set to ON).
 - DO NOT apply a second drop or disturb the strip while testing.
12. If using the CoaguChek Capillary Tubes/Bulbs, touch the capillary tube to the blood drop. Keep tube level and allow it to fill halfway by capillary action. Put finger over hole in the capillary bulb. Hold capillary tube directly over sample target area. Apply the sample within **15 seconds** of the puncture.

Note: Avoid getting air bubbles into the sample. Do not touch the bulb during sample collection. If blood gets into the capillary bulb during sample collection, discard the bulb.

Package literature

Show operators where to find this information in the *User Manual and Getting Started Guide*.

Testing a Patient Sample

Introduction

Getting a clean, sufficient sample is critical to the success of the fingerstick test. The following instructions will help you guide your operators in collecting their samples and running a patient test.

Testing a patient sample

Review the necessary steps for collecting and testing a fingerstick blood sample.

1. Prepare the lancet device according to the manufacturer's instructions.
2. Place meter on a flat surface, free of vibrations. Or hold it in your hand so the meter is roughly horizontal. Do not move the meter during testing.
3. Take a test strip out of the container. Close the container tightly.
4. Hold the test strip so the lettering facing upward.
5. Slide the test strip into the test strip guide in the direction indicated by the arrows.
6. Slide the test strip in as far as it will go. This turns the meter ON. A beep tone indicates that the meter has detected the test strip (provided the beeper is turned on in the settings).
 - For alternative ways of turning on the meter, please refer to the *CoaguChek XS Pro System User Manual*.
7. Check the battery level. If there are no bars left in the battery symbol, you cannot perform any more tests.
8. Check that the date and time are correct. Correct any wrong entries as described in the *CoaguChek XS Pro System User Manual*.
 - If a lockout (OP or QC Lockout) is displayed instead of PATIENT TEST, you must run a quality control before you can perform a test. (Refer to *Quality Control Testing*.) When the meter is in lockout status, a test cannot be performed.
9. Enter or scan your operator ID (if required). See *CoaguChek XS Pro System User Manual* for information on Operator lists.
10. Touch ✓ [OK] to log on and move to the main menu.
11. Touch PATIENT TEST.
12. Select, scan or enter Patient ID (if required). See *CoaguChek XS Pro System User Manual* for information on Patient ID and Patient lists.
13. Touch ✓ [OK]. An hourglass symbol indicates the test is warming up.
14. Confirm that the code number displayed on the meter matches the number on the test strip container.
 - If the numbers are different, insert the correct code chip that came with the test strips you are using.

15. The blood drop symbol flashes to indicate that the meter is ready to perform the test and is waiting for blood to be applied. The 180-second count down begins.
 - DO NOT obtain sample until the flashing drop of blood appears on the display. Strip must be used within **ten** minutes of removing it from the container.
16. Identify the sample target area on the test strip.
17. Collect the fingerstick blood sample as outlined below.
 - *Fingerstick sample* – DO NOT wipe away the first drop of blood. Apply the first drop of blood to the top or side of the target area within **15 seconds** of puncture. Hold the blood drop to the test strip until you hear a beep (provided the beeper is set to ON).
 - *Using the Capillary Tube* – Touch the CoaguChek Capillary tube to the blood drop. Keep tube level and allow it to fill halfway by capillary action. Put finger over hole in the capillary bulb. Hold capillary tube directly over sample target area and expel sample within **15 seconds**.

Note: Use the **first** drop of **capillary** blood. Avoid getting air bubbles into the sample.
18. Apply the blood directly to the semicircular, transparent sample application area of the test strip.

Note: DO NOT add more sample. DO NOT touch the test strip or move the meter until the result is displayed.

19. You hear a beep tone when you have applied enough blood (provided the beeper is turned on). The blood drop symbol disappears and the test starts.
20. The meter performs an automatic quality control test on the test strip before it displays the test result. “QC” appears in the display.
21. Following a successful outcome of the quality control test, a check mark appears after “QC.”
22. You must WAIT for results—this takes about one minute
23. The result is displayed in the unit of measure you chose when setting up the meter. It is automatically saved to memory.
24. Read and record results.
25. After the test results are displayed, a strip and arrow symbols appear on the screen, prompting you to remove the strip.
26. Remove the test strip from the measurement chamber.
27. Turn meter OFF.
28. Dispose of all biohazardous material in the appropriate designated biohazard or sharps container.

Note: Use a new fingerstick from the opposite hand and a new test strip if you must retest. DO NOT add more blood to the first test strip.

Infection control

Operators assisting with the testing procedure should wear disposable gloves and wash hands thoroughly to prevent contact with the blood sample.

Package literature

Show operators where to find this information– including universal precautions – in the *CoaguChek XS Pro System User Manual* and the *Getting Started Guide*.

Reading Results

Results appear on the meter's display immediately after the test. They are also stored in the meter's memory.

Patient Test Results stored in memory

The CoaguChek XS Pro meter has a 2,000-value memory for saving patient results and a 500-value memory for saving liquid quality control tests, along with the time and date. If the memory is full when you perform a test, the oldest result is automatically deleted. The most recent result is always saved. In addition, the meter stores up to 60 code chip records (contents of the test strip code chips and control solution control chips).

Recalling patient test results stored in memory

Review the following steps to recall patient test results that are stored in memory.

1. Place the meter on a level, vibration-free surface or hold it in your hand so it is roughly horizontal. Turn the meter on by pressing the ON/OFF button.
2. Wait until the main menu is displayed.
3. Touch REVIEW RESULTS.
4. Select PATIENT RESULTS.

Display patient result memory

Review the following steps to display all test results for patients, sorted chronologically or by patient ID. The most recent results are at the top of the list.

1. Touch the up arrow or down arrow to display the entry of choice.
2. Touch the entry you want to open. The entry is displayed. When you touch the *Individual* symbol, results for the selected patient are displayed.

Package literature

Show operators where to find this information in the User Manual.

Responding to Results

Target results

The physician determines the best PT level for the patient depending on the reason for anticoagulant treatment and how each individual responds to treatment (based on prothrombin time). Each physician should establish expected values for his or her patient population or individual patients.

< 0.8 INR or > 8.0 INR message

A < 0.8 INR or > 8.0 INR message indicates that the test result is outside the measuring range for that lot of test strips.

If the < 0.8 INR or > 8.0 INR message appears and test was performed within the Limitations of Procedure as outline in the *CoaguChek XS Pro PT Test Insert*, repeat the test. If the result is still out of range, follow your facility policy for unexpected results.

Any unexpected results

Unusual results should always be followed up with an immediate call to the physician or other health care professional.

Package literature

Show operators where to find this information in the *User Manual* and the *Getting Started Guide*.

Error messages

Review error messages, their causes, and the appropriate action with operators.

Package literature

Show operators where to find this information in the *User Manual*. The *Skills Checklist* asks them to find this information.

Recording results

Instruct operators to record the PT result on the appropriate documentation log for your facility. A Patient Log is available for use in the last section of this manual.

Practicing and Confirming

Introduction

You have outlined the procedures essential to PT testing with the CoaguChek XS Pro System. Your operators have followed along as you have demonstrated the proper techniques. Now, they need to practice.

Practice

Operators should practice the entire testing process. Allow ample time for this portion of the session. Each operator should practice running patient samples, reading and recalling results, responding to results, recording results, preparing controls, running controls and responding to control results.

Skills Checklist

Observe while operators practice. Complete the appropriate portions of the *Skills Checklist* for each operator.

Quality Control Testing

Introduction

The following procedures provide instructions for performing and documenting liquid quality control testing. Roche Diagnostics has made available optional liquid quality controls for the CoaguChek XS Pro System. These controls are made available to assist with regulatory compliance requirements as applicable to this facility.

Preparing liquid controls

Review the following steps to prepare the liquid controls.

1. Gather the following
 - CoaguChek XS Pro meter
 - CoaguChek XS PT Test strip(s) with matching Test strip code chip
 - CoaguChek XS Pro PT Controls: Level 1 and/or 2 with matching quality control code chip
 - Diluent dropper(s): one for each control to be run
 - Scissors
2. Insert the quality control code chip into the meter. This tells the meter the acceptable ranges for this box of controls.
3. Remove the screw-cap and rubber stopper from the quality control bottle. Label the bottle with the date and time that you reconstitute it.
4. Using scissors, cut off the tip of the dropper at the end of the stem. Hold the dropper a safe distance from your face.

CAUTION: To avoid loss of diluent, hold the dropper by the stem; do not squeeze the bulb of the dropper while cutting the tip.

5. Invert the dropper and place the tip into the bottle.
6. Gently squeeze the bulb to dispense all of the contents of the dropper over the dried material. Do not allow the dropper to touch the dried material.

IMPORTANT: Make sure you dispense ALL the diluent.

7. Remove the dropper from the bottle. **DO NOT** discard the dropper. Replace the cap first and gently swirl the bottle to dissolve the quality control. Do not shake or invert the quality control. Make sure that all control material is completely dissolved before you test with it.
8. Use the reconstituted quality control within 30 minutes from the time the diluent is added.

Running a liquid quality control test

Review the following steps to perform a quality control test with liquid controls.

1. Place the meter on a flat surface, free of vibrations, or hold it in your hand so it is roughly horizontal. Do not move the meter during testing.
2. When you are ready to test, remove one (1) strip from the container and immediately close the container. Make sure it seals tightly.

IMPORTANT: Do not open a container of test strips or touch a test strip with wet hands or gloves. This may damage the test strips.

3. Use the test strip within 10 minutes of removing it from the container. Otherwise, you may get an error message and you will have to repeat the test.
4. Hold the test strip so the lettering is facing upward.
5. Slide the test strip into the test strip guide in the direction indicated by the arrows.
6. Slide the test strip as far as you can into the meter. This turns the meter ON. A beep tone indicates that the meter has detected a test strip (provided the beeper is turned on in the settings).
 - For alternative ways of turning on the meter, please refer to the *CoaguChek XS Pro System User Manual*.
7. Check the battery level. If there are no bars left in the battery symbol, you cannot perform any more tests.
8. Check that the date and time are correct. Correct any wrong entries as described in *Meter setup/Setting the date of the CoaguChek XS Pro System User Manual*.
9. Touch QC TEST.
10. The meter automatically checks to see if you have the right Test strip code chip. The 3-digit code on the test strip container must match the number on the Test strip code chip before the test can be run.
11. If you are using a new test strip lot and have not inserted the Test strip code chip yet, you must do so now.
12. Select the code already stored for your current control solution, or touch NEW CODE to use a new control solution.

Note: When you first run your control, the QC TEST screen will not display. This screen will display the next time you use the control.

13. If you are using a new control solution, remove the code chip from the meter and insert the code chip that came with the control solution instead.
14. Select level for this control test measurement. (L1 or L2)
15. The hourglass symbol shows that the test strip is warming up.

16. The dropper symbol flashes to indicate that the meter is ready to perform the test and is waiting for the control solution sample to be applied. A 180-second countdown begins.
 - You must apply the control sample within this time; otherwise, you will receive an error message.
17. When the meter is ready for the sample, gently swirl the control bottle once or twice to mix the control solution. DO NOT mix the solution with the dropper.
18. Draw control solution into the dropper and put one drop of the liquid on the top of the target area (clear area of the test strip). DO NOT add more control. DO NOT touch or remove the test strip while the test is in progress.
19. The flashing dropper symbol changes to an hourglass symbol when the meter detects sufficient sample. You hear a beep tone when you have applied enough control solution (provided the beeper is turned on). The dropper symbol disappears and the test starts.
20. You must WAIT for results—this takes about one minute.
21. The result of the quality control test is displayed. It is automatically saved to memory.
22. The acceptable range of results for the liquid control is displayed below the current result.
23. If any control remains in the dropper after you dose the test strip, return the remaining control material to the control bottle. Save extra control until after the test result is obtained, in case the control test needs to be repeated.
24. Record the result. After you verify the validity of the control result, discard the test strip, dropper and the reconstituted bottle of quality control.
25. If the quality control test fails, an up arrow (too high) or down arrow (too low) flashes on the display.
26. If you need to repeat a test, use a new test strip.
27. Remove the quality control code chip and store it with the opened box of controls. Re-insert the test strip code chip if necessary.
28. Turn the meter OFF.

Package literature

Show operators where to find this information in the *User Manual* and *Getting Started Guide*.

Expected control values

Acceptable CoaguChek XS Pro PT Controls ranges are displayed on the meter when each quality control test is run

Results in range

If a quality control test result is within the acceptable control range, it is appropriate to proceed with patient testing.

Results out-of-range

An out-of-range result is indicated by an arrow. An arrow pointing up means the result is too high. An arrow pointing down means the result is too low. To resolve out-of-range results or error messages, check for the following:

- Controls may be expired or stored improperly.
- The control may not have been used within 30 minutes of reconstitution.
- You may not be doing the test correctly. Repeat the control test, using a new test strip. Carefully follow the instructions in the *User Manual*.
- Make sure you run the test within **10 minutes** of removing the test strip from its container.

If you follow all these guidelines and your results are still unacceptable, call Roche Diagnostics Technical Service at 1-800-428-4674.

Control Test Results stored in memory

The CoaguChek XS Pro meter has a 2,000-value memory for saving patient results and 500 liquid quality control tests along with the time and date. If the memory is full when you perform a test, the oldest result is automatically deleted. The most recent result is always saved. In addition, the meter stores up to 60 code chip records (contents of the test strip code chips and control solution control chips).

Recalling control test results stored in memory

Review the following steps to recall control test results that are stored in memory.

1. Place the meter on a level, vibration-free surface or hold it in your hand so it is roughly horizontal. Turn the meter on by pressing the ON/OFF button.
2. Wait until the main menu is displayed.
3. Touch MEMORY.
4. Select QC RESULT.

Display liquid QC (Quality Control) memory

Review the following steps to display all the quality controls that were run, sorted chronologically. The most recent results are at the top of the list.

1. Touch the up arrow or down arrow to display the entry of choice.
2. Touch the entry you want to open. The entry is displayed

Practice

Operators should practice running liquid control tests under supervision.

Skills checklist

Observe while operators practice. Complete the appropriate portion of the *Skills Checklist*.

Cleaning the System

Introduction

As with all equipment, the CoaguChek XS Pro System requires routine cleaning and disinfecting to ensure consistent smooth functioning.

Reasons to clean the system

It is important to keep the meter clean. Clean the meter whenever it looks dirty, or if you prefer, clean on a regular schedule.

Check the test strip guide regularly for signs of soiling. If the test strip guide has become soiled with blood or any other material, you must clean this area.

Review your facility's schedule for cleaning the meter and the test strip guide.

The CoaguChek XS Pro meter may potentially be infectious. It should therefore be decontaminated before disposal.

POLICY—Cleaning and Disinfecting the Meter

Review the following policy for cleaning and disinfecting the meter.

- It is important to keep the meter clean. Clean the meter whenever it looks dirty, or if you prefer, clean on a regular schedule.
- In this facility the meter is cleaned _____ .
- Check the test strip guide regularly for signs of soiling. If the test strip guide has become soiled with blood or any other material, you must clean this area.
- In this facility the test strip guide is cleaned _____ .
- Follow the procedures outlined below to clean and disinfect the meter. Failure to follow these procedures may cause malfunction of the meter.
 - Do not use sprays of any sort.
 - Ensure that swab or cloth is only damp, not wet.
- Wear disposable gloves when cleaning and performing preventive maintenance.
- Follow this facility's infection control policy when cleaning and performing preventive maintenance.
- The CoaguChek XS Pro meter may potentially be infectious. It should therefore be decontaminated before disposal.

PROCEDURE - Cleaning/disinfecting the meter housing (the exterior of the meter)

- Use only the following items for cleaning/disinfecting the CoaguChek XS Pro meter housing for a contact time of >1 minute:
 - 70% isopropyl alcohol
 - 10% sodium hypochlorite solution (1 part bleach to 9 parts de-ionized water, made fresh every 24 hours)
 - **Note: Do not use any other disinfectants/cleaning solutions on the meter housing**

- Ensure that the blue test strip guide cover remains tightly closed while cleaning the housing.
 1. With the meter powered off, wipe the meter's exterior clean.
 - Apply cleaning agent for a contact time of >1 minute (refer to the corresponding product labeling)
 - Do not let liquid accumulate near any opening. Make sure that no liquid enters the meter.
 2. With a lint-free tissue, dry the meter.
 - Wipe away residual moisture and fluids after cleaning the housing.
 - Allow wiped areas to dry for at least 10 minutes before performing a test.

PROCEDURE - Cleaning/disinfecting the meter test strip guide

- Use only 70% isopropyl alcohol or 10% bleach solution to clean the CoaguChek XS Pro test strip guide.
- **Do not use any other cleaning/disinfecting solutions on the test strip guide. Use of other cleaning/disinfecting solutions could result in damage to the meter.**
 1. With the meter powered off, use your thumbnail to open the cover of the test strip guide by pressing its front edge upward. Move the cover safely away from the meter. Then rinse the cover with water or wipe it clean.
 2. To clean the test strip guide:
 - Hold the meter upright with the test strip guide facing down
 - Clean the easily accessible areas with a cotton swab
 - Ensure the swab is only damp, not wet.
 - Apply cleaning agent for a contact time of >1 minute (refer to the corresponding product labeling)
 - Wipe away residual moisture and fluids.

Caution: Do not insert any objects into the test strip guide. Doing so could damage the electrical contacts behind the test strip guide.
 3. Let the inside of the test strip guide dry for at least 10 minutes.
 4. Close the test strip guide cover and make sure it snaps into place.

Package literature

Show operators where to find this information in the *User Manual*.

Practice

Operators should practice cleaning the system under supervision.

Skills Checklist

Observe while operators practice. Complete the appropriate portion of the *Skills Checklist*.

Troubleshooting

Introduction

Occasionally your operators may have problems with testing. Some testing problems can be solved through referencing the *User Manual*, while other more extensive problems require the help of Roche Diagnostics Technical Service.

Error message

Most problems may be identified through the error messages shown on the display. The *Error Messages* chapter of the *CoaguChek XS Pro System User Manual* details potential causes for each message and appropriate action.

Phone help

Help is available by calling Roche Diagnostics Technical Service at 1-800-428-4674.

Package literature

Show operators where to find this information in the *User Manual*.

Concluding the Session

Having reviewed and practiced all the procedures with the operators, you are ready to conclude the session. Before awarding the *Certificates of Completion*, however, it is critical to be certain that everyone is clear on every aspect of self-testing and can perform testing on patient samples and obtain acceptable results.

Knowledge Test

Introduction

The *Knowledge Test* helps to determine whether operators have understood key concepts and uncovers potential areas of confusion.

Procedure

At the end of the presentation and practice sessions, have each operator complete the *Knowledge Test*.

1. Review any areas of confusion with the class.
2. Distribute the tests.
3. Ask operators to complete them.
4. Collect the tests.
5. Use the answer key to score the tests.

Passing score

Individual instructors determine the criteria for a passing score.

Develop a remedial lesson plan for any operators who do not perform adequately on either the *Skills Checklist* or the *Knowledge Test*. In some cases, it may be necessary to invite an operator to attend a second class.

Certificate of Completion

Introduction

Each operator who successfully completes the class and passes both the *Skills Checklist* and the *Knowledge Test* should be given a *Certificate of Completion*.

Procedure

At the end of the session, give each operator who has successfully completed the class a *Certificate of Completion*.

1. Complete the certificate.
2. Make a copy of the completed certificate.
3. Give the original to the operator, and file the copy with the completed *Skills Checklist* and *Knowledge Test* in the operator's record.

Log Sheets

Introduction

Throughout this manual, we have mentioned forms to be used for documentation and training with the CoaguChek XS Pro System. Originals are provided in this chapter, you may copy them as needed.

Forms

The following forms are included:

- *Operator Certification Log* — for recording the names of trained CoaguChek XS Pro operators
- *Instrument Log* — for recording the serial numbers of CoaguChek XS Pro meters
- *Reagent Log* — for recording the dates of use, lot numbers, and expiration dates of CoaguChek XS PT Test strips
- *Patient Test Log* — for recording patient results
- *Quality Control Log and Control Charts*—for recording quality control information
- *Preventive Maintenance Log* — for recording the dates on which maintenance is performed
- *Temperature Log* — for recording reagent storage temperatures
- *Skills Checklist and Performance Evaluation* — for evaluating operator skills while testing on the CoaguChek XS Pro System
- *Knowledge Test* — for written documentation of operator competency
- *Precision Data Log Using Liquid Quality Control*—for recording and calculating precision data prior to a correlation study
- *Method Comparison Log* — for recording data obtained for a correlation study

Patient Test Log
CoaguChek® XS Pro System

Facility: _____

CoaguChek XS Pro Meter Serial No.: _____

Reviewed By: _____

Date: _____

	Date/Time	Operator ID	Test Strip Lot No.	Patient ID	Physician	Result	Comments
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							
16							
17							
18							
19							
20							
21							
22							
23							
24							
25							
26							
27							
28							
29							
30							

Quality Control Chart

CoaguChek® XS Pro System

Control 1

Facility: _____

CoaguChek XS Pro Meter Serial No.: _____

Reviewed By: _____

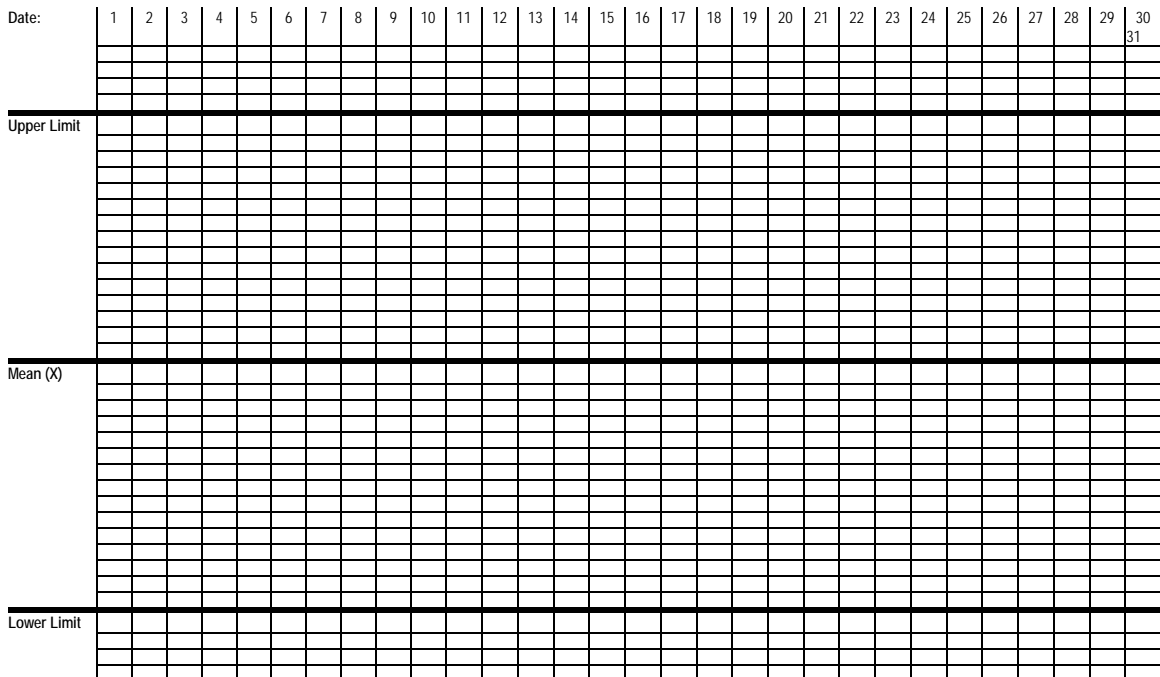
Date: _____

	Lot Number	Exp. Date	Range
Test Strip			-----
Control 1			

Date	No	Result in seconds	Operator	Comment	Date	No	Result in seconds	Operator	Comment
	1					16			
	2					17			
	3					18			
	4					19			
	5					20			
	6					21			
	7					22			
	8					23			
	9					24			
	10					25			
	11					26			
	12					27			
	13					28			
	14					29			
	15					30			

Control Chart

Control 1



Preventive Maintenance Log
CoaguChek® XS Pro System

Facility _____

CoaguChek XS Pro Meter Serial No. _____

Reviewed By: _____

Date: _____

Check the box if you have performed the task. Date and initial the top of the column.

Date and Initials																		
1. Adequate test strip supply available																		
2. Test strips within expiration date.																		
3. Adequate control supply available.																		
4. Controls within expiration date.																		
5. Visually inspect the CoaguChek XS Pro meter for cracks and damage.																		
6. Clean exterior of meter with appropriate product.																		
7. Clean test strip guide.																		
8. Replace batteries.																		
9. Correct code chip in meter.																		
10. User manual and test strip insert available, if needed.																		

Temperature Log

CoaguChek® XS PT Test Strips

Location: _____

Year: _____

Acceptable Range (°F): _____

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1												
2												
3												
4												
5												
6												
7												
8												
9												
10												
11												
12												
13												
14												
15												
16												
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21												
22												
23												
24												
25												
26												
27												
28												
29												
30												
31												

Skills Checklist

CoaguChek® XS Pro System

Name: _____

Facility: _____

Date of Review: _____

Trainer should check each activity as it is demonstrated or described.

USER ASSEMBLES EQUIPMENT

___ CoaguChek XS Pro Meter

___ CoaguChek XS PT Test Strips

___ Code Chip

___ Control Solutions

___ Supplies for fingerstick or venous draw

USER REVIEWS PROCEDURE

Reviews Procedure

___ States when coding is needed

___ Turns meter off before inserting or removing code chip

___ Removes old code chip if one is installed

___ Inserts new code chip until it snaps into place

Performs Test Procedure

___ Washes hands and puts on disposable latex gloves

___ Properly prepares lancet device or plastic syringe

___ Removes test strip from container and replaces cap tightly

___ Inserts test strip or turns meter on

___ Obtains blood sample correctly

___ Applies blood to test strip correctly

___ Reads result

___ Records result

___ Properly discards used test strip and blood-drawing supplies

Recalls Results from Memory

___ Correctly recalls results stored in memory

Problem Solving

___ Refers to Error Messages in *User Manual* when a problem occurs

Liquid Quality Control Testing

___ Checks expiration date of liquid control solution

___ Properly prepares control solution for test (*inserts QC chip into meter, removes screw cap and rubber stopper, label bottle with time/date, hold dropper by stem and cut off end, invert dropper and squeeze bulb, swirl mixture, apply drop*)

___ Compares control result with range displayed on the meter

___ Follows proper troubleshooting steps if control is not in the acceptable range

___ Is aware of the 24-hour Roche Diagnostics Technical Service number at 1-800-428-4674 if problem persists

Cleaning

___ States minimum cleaning frequency

___ Demonstrates exterior cleaning procedure as stated in the *User Manual*

___ Properly cleans test strip guide

Battery Replacement

___ Demonstrates removal and replacement of batteries

Performance Evaluation
CoaguChek® XS Pro System

Name: _____

Facility: _____

Date of Review: _____

Equipment Used:

Test Strips

Lot No.: _____

Exp. Date: _____

CoaguChek XS Pro meter

Serial No.: _____

Controls

Lot No.: _____

Exp. Date: _____

Acceptable Range

Control 1: _____

Control 2: _____

Result

Control 1: _____

Control 2: _____

Observation _____ on _____
(name) (date)

(Attach completed Skills Checklist)

Please complete your Performance Evaluation, record the results above, and return the completed form to _____ by _____
(name) (date)

Name: _____

Facility: _____

Date: _____

Knowledge Test

CoaguChek® XS Pro System

Mark "T" if the statement is true and "F" if the statement is false.

- _____ 1. When coding the CoaguChek XS Pro meter, you must use the code chip from the same box of test strips that you are using.
- _____ 2. After removing the test strip from the container, it is important to close the cap tightly.
- _____ 3. When performing a blood test, it is important to hold the finger to the test strip until the meter beeps.
- _____ 4. A venous sample must be collected in a plastic syringe free of anticoagulants.
- _____ 5. Sample must be applied to the test strip within ten minutes of removing the strip from the container.
- _____ 6. INR is a reporting format that stands for International Normalized Result.
- _____ 7. When you change control lots, you must insert a new control code chip into the meter.
- _____ 8. A control is good for 10 minutes after reconstitution.
- _____ 9. You will find the most up-to-date information for the CoaguChek XS Pro System in the package inserts.
- _____ 10. The CoaguChek XS Pro meter stores up to 2000 patient results and 500 liquid quality controls results with time and date.

11. What is used to clean the exterior of the CoaguChek XS Pro meter?

12. What is displayed on the meter if liquid controls are outside the targeted range?

Answer Key

1. T
2. T
3. T
4. T
5. T
6. F - International Normalized Ratio
7. T
8. F- A reconstituted control is good for up to 30 minutes.
9. T
10. T
11. 70% isopropyl alcohol or 10% bleach solution
12. The result will be marked with an arrow to indicate if the result is too high (up arrow) or too low (down arrow).

Precision Data Log for Liquid QC

CoaguChek[®] XS Pro System

Facility: _____

CoaguChek XS Pro Meter Serial No.: _____

Reviewed By: _____

Performed By: _____

Date: _____

Exp. Date: _____

Test Strip Lot No.: _____

Control 1 Control 2 (check one)

Control Lot No.: _____

Control Range: _____

Refer to *Steps to Calculating Precision Using Liquid QC* Section

Sample	A Control result (In Sec)	B Mean	C A – B (difference)	D C ² (difference ²)
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

Sum of squared differences (sum of column D) _____

Sum of squared differences/number of observations _____

SD = square root of number above _____

Mean (Column B) _____

SD x 100 / mean _____ (%CV)

Method Comparison Log
CoaguChek® XS Pro System

REFERENCE LABORATORY

Reference Facility _____	Instrument _____
Type of thromboplastin _____	Reagent Lot _____
ISI _____	MNPT _____

	Lot number	Range	INR
Control 1			
Control 2			

COAGUCHEK XS PRO QUALITY CONTROL

CoaguChek XS Pro Serial Number _____	Test Strip Expiration Date _____
Test Strip Lot Number _____	

	Lot number	Range	INR	Initials	Date
Control 1					
Control 2					

PATIENT DATA

Sample	CoaguChek XS Pro (INR)	Reference (INR)	Warfarin Yes/No	Initials	Comments
1					
2					
3					
4					
5					
6					
7					
8					

9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					
24					
25					
26					
27					
28					
29					
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31					
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