



## Analyzer Bulletin

### CoaguChek® XS Plus and XS Pro Systems – Error Message E-205

#### Issue

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The E-205 error message signals an interruption of the contact between the test strip and the instrument during a measurement. Recently, this error message has been observed upon the insertion of CoaguChek XS PT test strips (catalog number 04625315160) due to slight abrasions on the test strip gold foil. These slight abrasions can generate a contact interruption, especially when the test strip is inserted slowly by the operator.

#### Workaround

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When the E-205 error message occurs immediately on the display, it could be due to the slight abrasions on the test strip. Simply remove the test strip and reinsert it into the instrument quickly. A single test strip can be reinserted into the instrument up to five times. Once the error message disappears, the test strip can be used and the measurement result is reliable.

OR

To entirely avoid the error message, use the following workaround:

1. Turn the instrument on by pressing the On/Off button.
2. Insert the test strip.
3. Start the measurement after the test strip is inserted by touching the Patient Test/Control Test button.



***Make sure that the instrument is not contaminated.***

NOTE

#### Clinical Significance

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A false result is not possible and there is no risk to the patient.

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**Actions Required**

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- If the E-205 error message occurs immediately after inserting a test strip into the instrument, follow the instructions in the Workaround section of this Analyzer Bulletin.
- File this Analyzer Bulletin for future reference.

**Questions**

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Please contact Roche Diagnostics Point-of-Care Technical Service at 1-800-428-4674 if you have questions about the information contained in this Analyzer Bulletin.

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